

Snowflake Additional Product Terms:

The following additional product terms apply when a Client purchases access to any Diligent Service that includes or facilitates access to services and platform offered by Snowflake Inc. and/or its Affiliates (“Snowflake”):

- the Client acknowledges and agrees that its use of and access to Snowflake services, including reader accounts, and platform shall comply with Snowflake’s Acceptable Use Policy found at <https://www.snowflake.com/legal/>;
- the Client authorized to access and use Snowflake reader accounts shall submit its support related requests as set forth in Snowflake Support Policy found at <https://www.snowflake.com/legal/>;
- the Client authorized by Diligent to access and use Snowflake reader accounts, shall not upload any data onto the accounts;
- the Client shall defend, indemnify, and hold harmless Diligent from and against any and all claims, costs, damages, losses, liabilities, and expenses (including reasonable attorneys’ fees) arising from or relating to any acts or omissions of the Client in their use of and access to accounts and Snowflake services;
- the Client shall not sell, rent, lease, license, distribute, provide access to, sublicense or otherwise make available its access rights to Snowflake reader accounts and services to a third party;
- the Client shall not reverse engineer, decompile, disassemble, or otherwise seek to obtain the source code or non-public APIs to reader accounts and Snowflake service, except to the extent expressly permitted by applicable law;
- the Client shall not remove or obscure any proprietary or other notices contained in any Snowflake reader account and service; and
- the Client shall ensure to keep its user ID and password information, applicable to its authorized account, strictly confidential and not share such information with unauthorized users.